

To: Natalia Molotkova [REDACTED]
From: Lesley Groff
Sent: Thur 5/24/2018 1:06:04 PM
Subject: Re: Flights for [REDACTED] and Karyna Shuliak

Change please

Sent from my iPhone

On May 24, 2018, at 9:04 AM, Natalia Molotkova <[REDACTED]> wrote:

Yes, we can change, or cancel and use it as a credit till April 30 2019. Please advise what to do.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Karyna and [REDACTED] will NOT take the flight we booked for them on May 28th from Miami to STT ([REDACTED]) we can change for their new ticket?

Begin forwarded message:

From: Lesley Groff <[REDACTED]>
Subject: Flights for [REDACTED] and Karyna Shuliak
Date: May 24, 2018 at 7:54:13 AM EDT
To: Amex Centurian Travel <[REDACTED]>

We need a flight for [REDACTED] and Karyna from STT to Ft. Lauderdale on Wed. May 30th...then [REDACTED] ONLY needs to go on to NY same day...she is hoping not to arrive NY too late (maybe 8/9pm latest?)...

We have outstanding credits...can we use any?

Also, I am pretty sure we are cancelling the ticket for the girls on May 28th ([REDACTED]) just waiting to hear back. perhaps we just change that ticket ...anyway, you can start looking at options for the above ...as soon as I know about cancelling I'll email you!

Lesley

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