

To: Amex Centurian Travel [REDACTED]
From: Lesley Groff
Sent: Wed 12/5/2018 9:05:35 PM
Subject: Re: Itinerary for SHULIAK/KARYNA 10DEC18 [REDACTED]

oh my gosh you are the best! Jeffrey just emailed me to change their tickets to depart on Sunday Dec. 9th instead of Monday Dec. 10th. So we will need to change the hotel stay. Give me price and then we will purchase. (due to this I will be changing other peoples flights but will send separately to not get confused)

On Dec 5, 2018, at 4:03 PM, Natalia Molotkova
<[REDACTED]> wrote:

No, due to I have hotel on the same record, I had to change ticketing line.

I didn't put it on time frame, due to each airline has it's own ticketing dead line:

EK 206 10DEC JFK MXP 1020P 1155A - don't have message from airline when they will cancel without tick

B2 882 13DEC MXP MSQ 1150A 430P - on hold till December 8 720am
B2 871 16DEC MSQ GVA 1210P 1255P

IB3489 18DEC GVA MAD 700A 900A - will be auto-cancelled tonight
IB3340 18DEC MAD RAK 1135A 140P

TP1451 20DEC RAK LIS 1245P 125P - will be auto cancelled December 7 220pm
TP 209 20DEC LIS JFK 500P 800P

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

I have not heard from Jeffrey yet. It looks like it is purchased (?) How long can we hold the flights and hotel changeable for sure we need!

No, it is a hold. Are you ready to issue tickets?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Is this on Hold? How long will it hold for? or did you purchase?

Begin forwarded message:

From: "American Express Travel" <itinerary@myamextravel.com>

Subject: Itinerary for SHULIAK/KARYNA 10DEC18 [REDACTED]

Date: December 5, 2018 at 9:32:05 AM EST

To: [REDACTED]

FLIGHTS | HOTELS | CARS | CRUISES

[REDACTED]

RECORD LOCATOR: [REDACTED]

YOUR TRIP DETAILS

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification system that cannot accept incoming messages. If you have any questions, please contact American Express Travel Service at 1-[REDACTED].

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:

<https://myamextravel.com/baggage>

Other Information

• CITIZENS OF BELARUS MUST CARRY A VALID PASSPORT

New York to Milan

FLIGHT **EK 206**

DEPARTING

Mon, Dec 10 2018, 10:20 PM

New York

John F Kennedy International (JFK)

ARRIVING

Tue, Dec 11 2018, 11:55 AM

Milan

Malpensa (MXP)

Emirates

Operated By Emirates

Non-stop

Duration:7 Hrs 35 Mins

Departure Terminal:Terminal 4

Arrival Terminal:Terminal 1

FLIGHT INFORMATION

C Business Class

Airbus Industrie A380-800

Meals: Meals

Baggage: 2PC per adult

FLIGHT CONFIRMATION

Emirates: [REDACTED]

Hotel Details

FOUR SEASONS HOTEL MILANO

CHECK-IN

Tue, Dec 11 2018

CHECK OUT

Thu, Dec 13 2018

HOTEL INFORMATION

Address:Via Gesu 8

MILAN IT 20121

Telephone:39-02-77088

Status:Confirmed

Base Rate: EUR 722.50 / per night

May be subject to local taxes, service charges, and daily resort fees if applica

Cancellation Policy: Cancel 1 Days Prior To Arrival

HOTEL CONFIRMATION

[REDACTED]

Milan to Minsk

FLIGHT **B2 882**

DEPARTING

Thu, Dec 13 2018, 11:50 AM

Milan

Malpensa (MXP)

ARRIVING

Thu, Dec 13 2018, 04:30 PM

Minsk

Minsk International 2 (MSQ)

Belavia

Operated By Belavia

Non-stop

Duration: 2 Hrs 40 Mins

Departure Terminal: Terminal 1

FLIGHT INFORMATION

C Business Class

Boeing 737-500

Meals: Lunch

Baggage: 2PC per adult

FLIGHT CONFIRMATION

Belavia: XXXXXXXXXX

Minsk to Geneva

FLIGHT **B2 871**

DEPARTING

Sun, Dec 16 2018, 12:10 PM

Minsk

Minsk International 2 (MSQ)

ARRIVING

Sun, Dec 16 2018, 12:55 PM

Geneva

Geneve-cointrin (GVA)

Belavia

Operated By Belavia

Non-stop

Duration:2 Hrs 45 Mins

Arrival Terminal:Terminal 1

FLIGHT INFORMATION

C Business Class

Embraer 175

Meals: Lunch

Baggage: 2PC per adult

FLIGHT CONFIRMATION

Belavia: XXXXXXXXXX

Geneva to Madrid

FLIGHT **IB 3489**

DEPARTING

Tue, Dec 18 2018, 07:00 AM

Geneva

Geneve-cointrin (GVA)

ARRIVING

Tue, Dec 18 2018, 09:00 AM

Madrid

Barajas (MAD)

Iberia

Operated By Iberia

Non-stop

Duration:2 Hrs

Departure Terminal:Terminal 1

Arrival Terminal:Terminal 4

FLIGHT INFORMATION

I Business Class

Airbus Industrie A319

Meals: Breakfast

Baggage: 2PC per adult

FLIGHT CONFIRMATION

Iberia: [REDACTED]

Madrid to Marrakech

FLIGHT IB 3340

DEPARTING

Tue, Dec 18 2018, 11:35 AM
Madrid
Barajas (MAD)

ARRIVING

Tue, Dec 18 2018, 01:40 PM
Marrakech
Menara (RAK)

Iberia

Operated By Iberia

Non-stop

Duration: 2 Hrs 5 Mins

Departure Terminal: Terminal 4S

Arrival Terminal: Terminal 1

FLIGHT INFORMATION

I Business Class

Airbus Industrie A321

Meals: Snack

Baggage: 2PC per adult

FLIGHT CONFIRMATION

Iberia: [REDACTED]

Marrakech to Lisbon

FLIGHT TP 1451

DEPARTING

Thu, Dec 20 2018, 12:45 PM
Marrakech
Menara (RAK)

ARRIVING

Thu, Dec 20 2018, 01:25 PM
Lisbon
Portela (LIS)

Tap Portugal

Operated By Tap Portugal

Non-stop

Duration: 1 Hr 40 Mins

Departure Terminal: Terminal 1

Arrival Terminal: Terminal 1

FLIGHT INFORMATION

Z Business Class

Airbus Industrie A319

Meals: Lunch

Baggage: 2PC per adult

FLIGHT CONFIRMATION

Tap Portugal: [REDACTED]

Lisbon to New York

FLIGHT TP 209

DEPARTING

Thu, Dec 20 2018, 05:00 PM
Lisbon
Portela (LIS)

ARRIVING

Thu, Dec 20 2018, 08:00 PM
New York
John F Kennedy International (JFK)

Tap Portugal

Operated By Tap Portugal

Non-stop

Duration:8 Hrs

Departure Terminal:Terminal 1

Arrival Terminal:Terminal 5

FLIGHT INFORMATION

Z Business Class

Airbus Industrie A330-200

Meals: Breakfast Dinner

Baggage: 2PC per adult

FLIGHT CONFIRMATION

Tap Portugal: [REDACTED]

TRAVELLER INFORMATION

KARYNA SHULIAK

[REDACTED] [REDACTED]

**NEED EMERGENCY ASSISTANCE ON YOUR TRIP? CALL THE GLOBAL AMERICAN EXPRESS
HOTLINE**

When you travel more than 100 miles from home, you have 24/7 medical, legal and other select emergency coordination and assistance services, including medical referrals, PP# XXXXXXXXXXXXt, cash wires and more. Card Members may be responsible for the costs charged by third-party service providers.

1-800-333-AMEX (toll-free) **1-715-343-7977** (direct-dial collect).

[Manage Your Trip](#)

View and manage your Trip by logging onto [American Express Travel](#).

Entry and Exit Information for Travel

American Express strongly recommends that you periodically review www.Visacentral.com/amex for the most up to date and accurate entry requirements for your travel destination. Due to frequent changes, American Express does not guarantee the accuracy of the information provided and expressly disclaims any responsibility for any inaccurate or incomplete information contained on that site.

You may receive customer service emails even if you have requested not to receive marketing offers from American Express. For details about our e-mail practices, please see the American Express Privacy Statement at www.americanexpress.com/privacy

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader installed on your computer. Visit the website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a great trip!

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel at check-out from the property. You may wish to inquire with the hotel before your stay regarding the existence and amount of such charges.

Liability Statement. American Express Travel Related Services Company, Inc. and its subsidiaries, affiliates and representatives (collectively, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any loss, expense or damage to persons or property resulting, directly or indirectly, from the negligence or omissions of travel suppliers, including but not limited to delays, overbooking's, cancellations of services, cessation of operations, accidents or failures of equipment, or changes to itineraries or schedules; or (2) acts of God, fires, earthquakes, floods, climatic conditions, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents, or other events related to the public internet, telecommunications lines or facilities, or third party computer systems, or any other cause beyond the control of Amex.

Intermediary Disclosure. Amex assists you in finding travel suppliers and making travel arrangements that meet your individual needs. We consider various factors in selecting travel suppliers to you and recommending specific itineraries. In this role, we act as an independent third party and not as a fiduciary. We want you to be aware that our travel suppliers pay us commissions as well as incentives for reaching sales targets or other goals. Our travel suppliers may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services.

for them, such as granting them access to our marketing channels, participating in promotional programs and supporting technology initiatives. In addition, we receive compensation from our suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may adjust our business relationships with suppliers and these arrangements, including levels of compensation and incentives we receive, are subject to change. In identifying and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: UBI#600469694. Iowa: TA# 669 Registered Iowa Seller of Travel

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is not responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to use your preference data for servicing purposes.