

To: [REDACTED]
From: Natalia Molotkova
Sent: Wed 4/10/2019 8:30:15 PM
Subject: Change Karyna, [REDACTED] flights!

Title: American Express ®

Thank you!!

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

ok.

On Apr 10, 2019, at 1:57 PM, Natalia Molotkova [REDACTED] wrote:

Your response is required to complete this reservation. Prices and availability are subject to change.

Karyna: [REDACTED]

.

- Total air reservation, including taxes and fees: \$1.70 (add collect, exchange).
- Ticket is refundable, changes are subject to difference in fare.
- Thu, 11 Apr - Air France 1313 - Business - 1h 30m
Departing: Linate Airport, Milan (LIN) at 8:40 pm
Arriving: Paris Charles de Gaulle Airport (CDG) at 10:10 pm
- Sun, 14 Apr - Air France 6 - Business - 8h 25m
Departing: Paris Charles de Gaulle Airport (CDG) at 2:00 pm
Arriving: New York John F Kennedy Airport, (JFK) at 4:25 pm

[REDACTED] - same flight is not offered on April 14th, latest at 7:05PM.

- Total air reservation, including taxes and fees: \$376.00.

- Ticket is non-refundable, GBP60.00 change penalty applies plus difference in fare

- Sun, 14 Apr - British Airways 567 - Economy - 2h 0m
Departing: Malpensa Airport, Milan (MXP) at 7:05 pm
Arriving: London Heathrow Airport (LHR) at 8:05 pm

██████████ - same flight is sold out, I can offer new flight on Alitalia

AZ 356 14APR LIN ORY 820P 945P - \$836.20 (business only). And refund original Air France.

- Total air reservation, including taxes and fees: \$836.20
- Ticket is refundable, changes are subject to difference in fare.
- Sun, 14 Apr - Alitalia 356 - Business - 1h 25m
Departing: Linate Airport, Milan (LIN) at 8:20 pm
Arriving: Orly Airport, Paris (ORY) at 9:45 pm

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
██
Hours: Mon through Friday 9AM-530PM EST

Thanks we upgraded Karyna's ticket using points I just wonder what's going to happen with that now??♀*

Sent from my iPhone

On it.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
██
Hours: Mon through Friday 9AM-530PM EST

Hi Natasha. Karyna, ██████████ will all stay in Milan until evening of Sunday April 14th. Please change (be great) Karyna, ██████████ to Paris and ██████████ back to London (same as before)

Karyna: [REDACTED]

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is not responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to use your preference data for servicing purposes.

Karyna's ticket was issued in business, and paid with points, no upgrade.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Your response is required to complete this reservation. Prices and availability are subject to change

Karyn [REDACTED]

- Total air reservation, including taxes and fees: \$1.70 (add collect, exchange).
- Ticket is refundable, changes are subject to difference in fare.
- Thu, 11 Apr - Air France 1313 - Business - 1h 30m
Departing: Linate Airport, Milan (LIN) at 8:40 pm
Arriving: Paris Charles de Gaulle Airport (CDG) at 10:10 pm
- Sun, 14 Apr - Air France 6 - Business - 8h 25m
Departing: Paris Charles de Gaulle Airport (CDG) at 2:00 pm
Arriving: New York John F Kennedy Airport, (JFK) at 4:25 pm

[REDACTED] - same flight is not offered on April 14th, latest at 7:05PM.

- Total air reservation, including taxes and fees: \$376.00.
- Ticket is non-refundable, GBP60.00 change penalty applies plus difference in fare
- Sun, 14 Apr - British Airways 567 - Economy - 2h 0m
Departing: Malpensa Airport, Milan (MXP) at 7:05 pm
Arriving: London Heathrow Airport (LHR) at 8:05 pm

[REDACTED] same flight is sold out, I can offer new flight on Alitalia

AZ 356 14APR LIN ORY 820P 945P - \$836.20 (business only). And refund original Air France.

- Total air reservation, including taxes and fees: \$836.20
- Ticket is refundable, changes are subject to difference in fare.
- Sun, 14 Apr - Alitalia 356 - Business - 1h 25m
Departing: Linate Airport, Milan (LIN) at 8:20 pm
Arriving: Orly Airport, Paris (ORY) at 9:45 pm

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Thanks we upgraded Karyna's ticket using points I just wonder what's going to happen with that now??♀*

Sent from my iPhone

On it.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

Hi Natasha. Karyna, [REDACTED] will all stay in Milan until evening of Sunday April 14th. Please change their tickets (if same flights exist, those would be great) Karyna, [REDACTED] to Paris and Sue back to London (same as before)

Karyna: [REDACTED]
[REDACTED]

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.

