
From: Larry Visoski [REDACTED]
Sent: Friday, June 23, 2017 1:26 AM
To: Je vacation; Rich Kahn
Subject: Pronto remote update

Jeffrey
Pronto remote update from Jeff Shaw at ProStar Avionics, (Eric's contact).

Jeff has been very negative in regards to repairing / re-Program Pronto remotes, Jeff promoting the \$55k Ipad controller install to operate the Cabin management system, lights and shades.
Jeff informs the main issue from the onset with Pronto remote, The Pronto is=RF. The Cabin Management controller is IR and the aircraft uses a 485 controller buss to light switches and window shades. The RF Signal is sent to the=box behind the Divan with coverts to IR signal,. All this take mil-Seconds,=which most users are frustrated with the delay in response,.

Pete Rawson has been working with Rockwell-Collins regarding troubleshooting=and reprogramming of Pronto remotes this week as well.

from Jeff Shaw

Larry,

As for the Pronto, we already reprogrammed all three units that you sent us.=If it didn't work then I imagine they will not pair with your aircraft. The=Pronto remotes never worked from the start, I would not spend anymore time o= them if I were you.

Jeffrey Shaw

Director of Business Development
Pro Star Aviation, LLC

Sent from my iPad=<?xml version=.0" encoding=TF-8"?> <!DOCTYPE plist PUBLIC "-//Apple//DTD PLIST 1.0//EN"

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